



Quality, environment and sustainability policy

We have more than 10 years experience in the development of PVsyst software.

In order to meet the requirements of our users, our company, PVsyst SA, develops and distributes a software which enables the user to carry out high-precision simulations of photovoltaic installations. The accuracy of our calculations, and of the data used, as well as the integration of new technologies are at the heart of our concerns.

To guarantee this transparency, we systematically check the data provided by the components manufacturers, by carrying out regular advanced checks.

The quality of the data used, the relevance and the accuracy of our calculations are features that best characterise and differentiate us.

Our mission is to contribute to the optimisation of photovoltaic installations and to the development of this technology in general. Wherever possible, we provide free technical support to help our users respond to their customers' needs, in the best possible way, and to deliver a realistic and relevant report in a timely manner. We also offer our expertise through numerous video and pdf tutorials, free online courses as well as online consulting sessions.

In addition to providing an accurate and efficient software, the annual subscription fee remains affordable and cost effective from the first project.

In addition, we support several non-profit projects to contribute to the growth of developing countries.

In order to move our company forward and assume our social responsibility, we have made the choice to integrate and certify our management system to ISO 9001, ISO 14001 standards and the Corporate Citizen label.

Our commitments to our stakeholders are:

1. To guarantee the quality of our data to all our users, notably thanks to our independence
2. To ensure the accessibility of our software through reasonable pricing and a rapid return on investment
3. To ensure good PV system management practices through support and training
4. To continuously develop PVsyst software through integration of new technologies
5. To master our management system requirements throughout our value-added chain
6. To motivate our employees by entrusting them with interesting assignments and offering them a friendly working environment
7. To integrate sustainability issues into our processes
8. To open the company to non-profit activities (see Statutes)
9. To ensure continuous improvement
10. To comply with applicable legal requirements

14th November 2022