

# QUALITY, ENVIRONMENT, AND SUSTAINABILITY POLICY

## Context and mission

With 15 years of expertise in developing PVsyst software, our main mission is to contribute to the technical and economic optimisation of photovoltaic installations and to the development of this technology in general. User satisfaction is a key driving force that encourages us to continuously improve our tools.

## Our products

We have designed three tools to meet the different needs of our users. Our first software, **PVsyst**, is a comprehensive solution for simulating photovoltaic installations, whether connected to the grid or off-grid. Based on PVsyst, we have developed our second tool, **PVsystCLI**, which automates the simulations performed with PVsyst and facilitates their integration into larger processes. Our third software, **PVsystBasic**, is a simplified and intuitive version of PVsyst, designed to simulate off-grid photovoltaic systems.

## Our quality commitments

- 1- The accuracy of our calculations, the integration of new technologies and the accuracy of the data used are at the heart of our concerns. To guarantee this scientific independence and transparency, we systematically verify the data provided by component manufacturers, on which we regularly carry out advanced checks. The quality of the data used, as well as the relevance and accuracy of the calculations, are key elements that characterise and differentiate us.
- 2- Wherever possible, we provide free technical support to help our users best meet their customers' demands and provide realistic and relevant reports within the specified time frame. We also make our expertise available through numerous video and PDF tutorials and consulting services.
- 3- Beyond GDPR compliance, we have also chosen to have our software certified in order to guarantee our users a high level of security.

## Our social and ethical commitments

- 1- In addition to providing accurate and high-performance software, the annual subscription cost is reasonable and pays for itself as soon as the first project is completed. PVsystBasic software aims to offer a more accessible tool for less experienced users, at a deliberately low cost. This tool is primarily intended for developing countries.
- 2- We also support several non-profit projects to contribute to the growth of developing countries, and we finance the PVSYST Foundation projects.
- 3- We invest in the continuous training of our employees, both internally and with external organisations, to promote the development of their professional skills.

## Our environmental commitments

- 1- We strive to control our CO<sub>2</sub> emissions, by carrying out an annual assessment, seeking to reduce our digital impact and optimising the recycling of our end-of-life electronic equipment.
- 2- We favour the use of energy from renewable sources, in line with our commitment to sustainable development.

## Continuous improvement

In order to advance our business and fulfil our social responsibility, we have chosen to integrate and certify our entire management system, based on ISO 9001, ISO 14001 and the “Entreprise Citoyenne” (Corporate Citizenship) label. The continuous review of our processes, as well as considering suggestions for improvement from our employees, allows us to optimise our operations.

In addition, our development programme is directly guided by suggestions from our users and by technological advances adopted by the photovoltaic community.

### To summarise, here is a non-exhaustive list of our commitments to our stakeholders:

1. Guarantee the quality of our data to our users, notably through our independence
2. Ensure the accessibility of our software through reasonable pricing and a rapid return on investment
3. Provide simplified software that is accessible to inexperienced users
4. Promote best practices in PV system management through our support and tutorials
5. Continuously develop PVsyst software by integrating new technologies
6. Master the requirements of our management system throughout our value chain
7. Fostering motivation among our employees by entrusting them with interesting assignments and providing a friendly working environment.
8. Integrate sustainability issues into our processes
9. Involve the company in non-profit activities
10. Ensure the continuous improvement of our developments
11. Comply with applicable legal requirements

*The management of PVsyst SA  
On February 24th, 2026*